

The book was found

# ManageFirst: Hospitality Human Resources Management & Supervision With Answer Sheet (2nd Edition)



## Synopsis

This text focuses on HUMAN RESOURCES MANAGEMENT & SUPERVISION topics. It includes essential content plus learning activities, case studies, professional profiles, research topics and more that support course objectives. The text and exam are part of the ManageFirst Program® from the National Restaurant Association (NRA). This edition is created to teach restaurant and hospitality students the core competencies of the Ten Pillars of Restaurant Management. The Ten Pillars of Restaurant Management is a job task analysis created with the input and validation of the industry that clearly indicates what a restaurant management professional must know in order to effectively and efficiently run a safe and profitable operation. The ManageFirst Program training program is based on a set of competencies defined by the restaurant, hospitality and foodservice industry as those needed for success. This competency-based program features 10 topics each with a textbook, online exam prep for students, instructor resources, a certification exam, certificate, and credential. The online exam prep for students is available with each textbook and includes helpful learning modules on test-taking strategies, practice tests for every chapter, a comprehensive cumulative practice test, and more! This textbook includes an exam answer sheet to be used with the paper-and-pencil version of the ManageFirst certification exam.

## Book Information

Series: Managefirst

Paperback: 368 pages

Publisher: Pearson; 2 edition (September 20, 2012)

Language: English

ISBN-10: 0132175258

ISBN-13: 978-0132175258

Product Dimensions: 8.4 x 0.5 x 10.8 inches

Shipping Weight: 1.6 pounds (View shipping rates and policies)

Average Customer Review: 4.0 out of 5 stars See all reviews (8 customer reviews)

Best Sellers Rank: #198,360 in Books (See Top 100 in Books) #335 in Books > Business & Money > Industries > Hospitality, Travel & Tourism #752 in Books > Business & Money > Human Resources > Human Resources & Personnel Management #4581 in Books > Textbooks > Business & Finance

## Customer Reviews

The key thing to note is that the new NRA books will have an answer sheet, when I took this class at

my college here's what the syllabus said:"You will need to have the Official NRA Paper Examination Answer Form to be eligible to receive the NRA Certification for this class.â €If the NRA Certification is not of importance to you, I will furnish a â œphotocopyâ • of the Exam Form, which can not be submitted to the NRA, to be used for just the class grade. In this case you can purchase a used 2nd Edition of the text which will likely not have the exam form in it. "So if you don't care about the NRA certification you should check with your professor to see if a photocopied from can be used, then you can buy this book used for like 20 dollars. The answer sheet if its not included in your book will be about 40 dollars (yes they charge 40 dollars for a piece of paper) so you will not save anything getting a used book and a new sheet.

Not only was the item as descried, they ship to you fast and answer your questions within a day too. I am a very satisfied buyer!

Its came with the text form! Yay!!

Great transaction. Very pleased.

[Download to continue reading...](#)

Supervision in the Hospitality Industry with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Supervision / Human Resources) ManageFirst: Hospitality Human Resources Management & Supervision with Answer Sheet (2nd Edition) Managing Hospitality Human Resources with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Supervision / Human Resources) ManageFirst: Principles of Food and Beverage Management with Answer Sheet (2nd Edition) (Managefirst Program) ManageFirst: Bar and Beverage Management with Answer Sheet (2nd Edition) Understanding Hospitality Law with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Hospitality Law) ManageFirst: Nutrition with Answer Sheet (2nd Edition) Uniform System of Accounts for the Lodging Industry with Answer Sheet (AHLEI) (11th Edition) (AHLEI - Hospitality Accounting / Financial Management) Hospitality Law: Managing Legal Issues in the Hospitality Industry Contemporary Club Management with Answer Sheet (AHLEI) 3e (3rd Edition) (AHLEI - Club Management) Management of Food and Beverage Operations with Answer Sheet (AHLEI) (5th Edition) (AHLEI - Food and Beverage) Nursing: Human Science And Human Care (Watson, Nursing: Human Science and Human Care) Managing Clinical Supervision: Ethical Practice and Legal Risk Management The Crochet Answer Book: Solutions to Every Problem You'll Ever Face; Answers to Every Question You'll Ever Ask (Answer Book (Storey)) Managing Front Office Operations with Answer Sheet

(AHLEI) (9th Edition) (AHLEI - Front Office Operations) Planning and Control for Food and Beverage Operations with Answer Sheet (AHLEI) (8th Edition) (AHLEI - Food and Beverage) ServSafe Manager, Revised with ServSafe Exam Answer Sheet (6th Edition) ServSafe Manager with Answer Sheet (6th Edition) (MyServSafeLab Series) ServSafe Coursebook, Revised with ServSafe Exam Answer Sheet (6th Edition) ACSM's Resources for Clinical Exercise Physiology: Musculoskeletal, Neuromuscular, Neoplastic, Immunologic and Hematologic Conditions (Acsms Resources for the Clinical Exercise Physiology)

[Dmca](#)